

# RETURNS & EXCHANGES

Klarif.com

## RETURN POLICY

Only items purchased from Klarif.com with valid and accompanying order information ([RME](#)) may be accepted for exchange or return within 30 days of purchase. The merchandise must be in the original packaging unopened and unused.

If you are not completely satisfied with a Klarif.com purchase, you may return it and obtain a credit or an exchange.

Please send the purchase, in its original packaging along with a copy of the klarif.com invoice and a Return Merchandise Form ([RME](#)) showing proof of purchase from Klarif.com.

Klarif.com  
Attn: Customer Service  
PO Box 2632  
Rancho Cucamonga, CA 91729

For additional information on returns and exchanges, please contact us by phone at 1.855.274.3237 or via email at [cs@klarif.com](mailto:cs@klarif.com).

Please Note: Return shipping fees are at the customer's expense and are not refundable.

## Exchanges

Klarif.com will only accept exchanges if the merchandise was damaged during the shipping process. If in case of a damaged item, you will receive a new merchandise of the same SKU.

All returns are processed within 7–10 business days of receipt.